

## Privacy Policy

Updated: January 1, 2025

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**CHEF DELIVERED LLC (dba CHEF DELIVERED)** is committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, and protect your information when you use our services.

### 1. Information We Collect

We may collect the following types of information when you use our website or services:

- **Personal Identification Information:** When you sign up for our services, place an order, or contact us, we may collect your name, email address, phone number, billing and shipping address, and payment information.
- **Usage Data:** We collect information about how you use our website, such as pages you visit, links you click, and other actions you take while interacting with our site. This data helps us improve our services and website experience.
- **Health and Dietary Preferences:** To provide you with customized meal options, we may collect information about your dietary restrictions, allergies, and preferences (such as vegetarian, vegan, gluten-free, etc.).
- **Device Information:** We may collect data about the device you use to access our website, including your IP address, browser type, operating system, and location data.

### 2. How We Use Your Information

We use your personal information for the following purposes:

- **To Provide Our Services:** We use your information to process orders, prepare meals, deliver your food, and customize your meal options based on your preferences and dietary needs.
- **Customer Support:** To respond to inquiries, resolve issues, and provide assistance with your orders.
- **Marketing and Communications:** With your consent, we may send you promotional emails, newsletters, and updates about new products, services, and special offers. You can opt-out of marketing communications at any time by following the unsubscribe instructions in our emails.
- **Improving Our Services:** We may use the information we collect to analyze user behavior and enhance the functionality of our website and services.

### 3. Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information in the following circumstances:

- **Service Providers:** We may share your information with trusted third-party vendors who assist us with meal preparation, delivery, payment processing, customer support, or other business operations.
- **Legal Requirements:** We may disclose your information if required by law, such as to comply with a subpoena, legal process, or government request.
- **Business Transfers:** If CHEF DELIVERED LLC is involved in a merger, acquisition, or asset sale, your personal information may be transferred as part of the transaction.

### 4. Data Security

We use commercially reasonable security measures to protect your personal information from unauthorized access, use, alteration, or disclosure. While we strive to protect your data, no data transmission over the internet or electronic storage system can be guaranteed to be 100% secure.

### 5. Your Rights and Choices

You have the following rights regarding your personal information:

- **Access and Update:** You may review, update, or correct your personal information by logging into your account or contacting us directly.
- **Opt-Out of Marketing Communications:** You can opt out of receiving marketing emails by clicking the "unsubscribe" link in any email we send or by contacting us directly.
- **Delete Your Information:** You may request the deletion of your account and personal information. Please note that we may retain certain data as required by law or for legitimate business purposes.

### 6. Cookies and Tracking Technologies

We use cookies and other tracking technologies to enhance your experience on our website. Cookies help us remember your preferences and improve website functionality. You can manage cookie settings in your browser, but disabling cookies may affect certain features of the site.

### 7. Children's Privacy

Our services are not intended for children under the age of 13. We do not knowingly collect personal information from children. If we learn that we have inadvertently collected personal information from a child under 13, we will take steps to delete that information.

## **8. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. When we do, we will post the updated policy on our website and update the effective date. Please review this Privacy Policy periodically to stay informed about how we protect your information.

## **9. Contact Us**

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

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